

# Shopee Thailand Open API Developer Guide

Open API Developer Account Signup and Shop Authorization

Open Platform v2.0

July 2022

Private & Confidential



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## **Overview**

### **Evaluation Before Connecting**

Please visit our <u>Seller Education Hub</u> for the API Platform & functionalities introduction. We highly recommend your system developer go through the <u>Platform technical documents</u> and <u>API call flows</u> to evaluate if the functions you would like to use can be connected via our OpenAPI. There are some important points you should know before going for the OpenAPI connection:

- Connecting via OpenAPI is **NOT** a one-time setup project, there are ongoing maintenance efforts needed from the seller's side since our system will keep upgrading to improve the services quality and transactional security.
- You developer must be qualified to conduct the API connection via JSON, Java, or any suitable programming language on their own. Kindly understand that Shopee is unable to support the coding instruction due to security concerns.
- Possible technical-related costs it may bring;

if you don't have the in-house developer team to support this, we would recommend to consider using the Third-party Partner Platform services instead.

### **Qualification of Users**

Thailand Shopee Open API only provides services to **Mall Seller**, **Non-Mall Managed-Seller** (Key Account Manager is assigned), or **Third-party Partner Platform** (e.g. ERP provider). Application might be rejected if the qualification doesn't match with our requirements.

- If you
  - 1. will develop your own internal system and connect to Shopee via Open API (aka. You have own in-house developer to work on it); or
  - 2. entrust a third-party provider to implement the connection to your internal system

Please follow this document and register a developer account and proceed profile audit as "Shopee Seller" for the account type.

• If you would like to use the services from third-party partners provided (e.g. ERP) to connect with Shopee, please contact them directly to support your connection, you don't need to follow the below instructions.

### I am a Mall/ Managed-Seller



### I am a Third-party \_\_\_Partner

- If you are a Third-party Partner Platform provider, and you'd like to apply OpenAPI to connect for your clients, please register a developer account along with the required information and documents.
- You must provide your business registration number, document as well as your test system URL, test account username & password...etc., to complete the profile audit.

### **Developer Account Types**

There are 3 different developer account types, the accessible APIs may vary based on the types. Developer needs to choose the type while completing the signup process, please refer to "<u>Developer Types and APP Types</u>" for more details.

D	eveloper Type	Description
Shopee Seller	Registered Business Seller (Mall Seller)	<ol> <li>Seller develops own system to connect via API</li> </ol>
	Individual Seller * (Non-Mall Managed Seller)	<ol> <li>Entrust a third-party provider to implement the connection to seller's own internal system</li> </ol>
Third-party Parti (Enterprise 3rd I	ner Platform Party)	3rd party platform service provider, not a Shopee seller.

\* For the individual seller, Shopee Thailand only provides OpenAPI services to managed sellers, which means there is a Key Account Manager (KAM) assigned to support the seller.

If you'd like to use the OpenAPI but are currently not eligible as a managed seller, we recommend connecting with the Third-party Partner Platform as an alternative solution, below are our recommended partners:

- Xcommerce: <u>https://www.xcommerce.co.th/en/</u>
- Zortout: <u>https://zortout.com/</u>

### **OpenAPI v1.0 Migration to v2.0**

Shopee will gradually deprecate OpenAPI v1.0 by **the end of 2022**. For new developers, we will only approve the application of v2.0 APIs; for existing developers, we strongly recommend migrating and utilizing the new version in a timely manner, you may refer to '<u>Open API 1.0 Deprecation Plan</u>' for more details.



### v1.0 Developer Type Change

Developers who registered before Shopee Open Platform v2.0 launched (10 Sep 2020 ), the type can be referred to below v2.0 type.

v1.0 Developer Type	Corresponding v2.0 Developer Type
third party erp	Third-party Partner Platform (Enterprise 3rd Party)
own system	Shopee Seller

### Identify v1.0 &v2.0 API

Developers can use the call URL to identify the versions:

API call URL
https://partner.shopeemobile.com/api/ <mark>v1</mark> /item/add
https://partner.shopeemobile.com/api/v2/shop/cancel_auth_partner

## **Trouble Shooting**

When facing any issues while doing connections, please refer to our <u>Seller Education Hub</u> or <u>Open Platform FAQ</u> first. If that still couldn't fix your issue, please login to Open Platform and <u>raise a ticket</u> to us, the team will get back to you shortly.

## **Useful Links**

**Open Platform** 

- <u>All v2.0 API Documents</u>
- <u>v2.0 API FAQ</u>
- Raise Ticket to Report Issue

Seller Education Hub

- How to use Shopee Open API
- FAQ: Open API- Shop Authorization Related Questions



## **Sign Up and Test Instructions**

### **Overall Procedure**

Step 1.	Step 2.	Step 3.	Step 4.	Step 5.	Step 6.
			•		,
Register as Developer	Profile Audit by Shopee	Create APP	Obtain Credentials, Webhook Setup (Optional)	Test API in Sandbox	Request to Go-Live

### **Step by Step Instruction**

#### Step 1: Register as Developer

- 1.1 Click "Sign up" and read through "Agreement" to register as a developer by email.
  - Note 1: This is the account for Open Platform which is <u>different</u> than the Seller Account on Shopee marketplace. Please **DO NOT** use seller's username/password to login.
  - Note 2: Developer account's email can **NOT** be changed once registered.

Shopee Open Platform	Home	Documentation	~	Announcement	Console		English 🗸	Sign in
			4					
			S	Shopee Op	en Platform			
			Sign	up				
			Have a	n account Sign in				
			Ema	ăl				
			I ag Agn	ree with the Shopee Open F eement	Platform Developer			
					Next			



1.2 You will receive a verification email after submitting your email address.

Shopee Open Platform

Dear	r develope	r,				
You h	ave successfi	Illy created	l your Sho	opee Oper	Platform	Account
To ve	rify your ema	il address,	please cli	ick the bu	tton	
	Verify your e	mail				
Best r	egards,					
Shone	e Onen Platfo	rm				

1.3 Click 'Verify your email' and it will route you to set up the password for the developer account

	Shopee Open Platform	
	Setting Password	
	Password  Password  Password →	
	Can only contain numbers, letters and punctuation     Contains at least one number (0-9) or one symbol	
	Create	

1.4 Now you can use the developer account (email) and password to login to our Open Platform.

Shopee Open Platform	Home Documentation V Sign in successfully.	English × 3 ×
	Shopee Open Platform	
	Sign in No account registered Sign up	
	36°	
	Forget password?	
	Sign in	



### Step 2: Profile Audit by Shopee

Please complete the profile details & audit before creating any APP

2.1 Log in Open Platform > Console > App Management > App List > Choose an account type to add your profile Note: Please refer to the <u>Developer Account Type</u> and select the right one accordingly.

Once it has been submitted, you won't be able to change the type. There are different document requirements based on the type:

- **Shopee Seller**: Verify your seller account online, business registration number, and business registration document
- **Third-Party Partner Platform**: business registration number, and business registration document, your platform URL and test account/password

APP List	
Choose an account ty Your profile has to be approved	rpe to add your profile
Shopee Seller	Third-party Partner Platform
Select this if you are a Shopee seller with app development capabilities. Any app created under this account can only be used for your own shops.	Select this if you're an independent software vendor (ISV) registered as a business. Any app created under this account can be used by all Shopee shops.
You'll need these to add your profile:	You'll need these to add your profile:
You'll need these to add your profile: ✓ Shopee Username	You'll need these to add your profile: Business Registration Number
You'll need these to add your profile: <ul> <li>Shopee Username</li> <li>Identification Number or Business Registration Number</li> </ul>	You'll need these to add your profile:

2.2 Fill in the information based on your account type

#### **Shopee Seller**

a. If you choose Shopee Seller, it will redirect you to verify the account, please enter the seller account & password\* to verify

Log i Shon	Shopee n to verify that you are a see Seller
SG \	<ul> <li>Email / Phone / Username</li> </ul>
Passw	vord
Forgot P	Password ?
	Log In
	OR
	Switch to Sub Account

Note: As a developer, you may need to request your business team who is in charge of the seller account to use on Shopee Seller Centre and asked their help to login in this step for verification.

- Once your seller account is verified, you will be redirected to the Shopee Seller Info page. Your username will be auto-filled based on your seller account username.
   Please choose the seller type:
  - Registered Business Seller
  - Individual Seller

and fill in the Key Account Manager's Email accordingly.

Note: TH Open API only provides OpenAPI services to Mall and Non-Mall managed sellers, which means there is a key account manager (KAM) assigned to support the seller. Please contact them before submitting your application.

Shopee Open Platform Console	Documentation	English 🗸
Go to App List >		
Shopee Seller Info Change to Third-party Partner Platform		
Shopee Seller Identification  Username  Seller Type Select Key Account Manager's Email Enter your Key Account Manager's email		
	Cancel Next	

c. Following the form to fill in the required information accordingly.





#### **Third-party Partner Platform**

a. Fill in the business information: we only provide partners with legally business registration to apply our OpenAPI services





- b. Provide the services information and test accounts
  - your software login address and live testing account for Shopee's verification.
  - URL should start with "https://" and "utilize a TLS 1.2 Protocol".

hopee Open Platform Console		Documentation	English 🗸	W
Go to App List >				
Add Third-party Partner Platform Profile				
Services Information				
* What services do your app provide ?				
Select	~			
* Please provide your app's URL				
Please enter your app's URL				
* Test account username				
Please enter a username for our testing purpos				
* Test account password				
Please enter the test account password				
<ul> <li>How many sellers are you supporting currently?</li> </ul>				
Select range	$\sim$			
* Which other platforms have you integrated with?				
Select	$\sim$			
Remarks				
Please fill in any additional important information such as special requirements for your app				
C	0/200			

- 2.3 Once you submitted the application, Shopee will audit these information. No matter you get approved or rejected, we will send out the notification to the developer's email address.
  - Seller applications will be processed in **3-5 working days**.
  - Third Party applications will be processed in **10-12 working days**.

You can see our criteria for profile review<u>here</u>, you may also go the Seller Education Hub to<u>check FAQ</u> for rejected reasons.

Shopee Open Platform Con	sole	Documentation	English 🗸	W				
	App Management > App List							
App Management 🗸	APP List	APPList						
App List								
Push Mechanism	Profile Under Review Your profile submission is currently under review. Y	ou will receive an email wh	en the process is					
Tools	completed. Go To Profile							
A Personal Center								



### Step 3: Create APP

After your profile is verified, you can proceed to create APP and no further Shopee audit on APP level will be needed.

	3.	1	Go	to	Console	> App	List >	<ul> <li>Create</li> </ul>	App	>Fill in	APP	information	< ו	Sub	mit
--	----	---	----	----	---------	-------	--------	----------------------------	-----	----------	-----	-------------	-----	-----	-----

Shopee Open Platform Con	sole	Documentation	English 🗸	E
	App Management > App List > Create App			
App Management -	Create App			
App List	creater typ			
Push Mechanism	* Арр Туре			
Tools	Select	,		
A Personal Center	App Name     Please enter App Name without special characters in 30 characters     0/30			
	* App Service Region Select ~			
	* App Description			
	Maximum 250 characters			
		Can	submit	

3.2 Based on the profile, developers will be divided into different types, and different types of developers can create different types of APPs, which have different OpenAPI access. Click below for detailed information: <u>v2 Developer Types and APP Types</u>

#### Step 4: Obtain Credentials & Webhook Setup(Optional)

4.1 After APP creation, you can get the test credentials and start your test.

ŝ	Shopee Open Platform	Console		Documentation	English $\checkmark$	Z
			App Management > App List > worl			
	App Management	*	wori	Doloto Edit	Collivo	
	App List		won	Delete	Go-Live	
	API Permission		Test call back URL addition     Now you can go to the edit page to fill in and verify the test call back URL information.			
	Push Mechanism					
	Tools	•	Ann Kou			
	Log	•	Арр кеу			
			App Status Developing	L		
			Test Partner_id & 9			
			1651 Ney 🥥 400 730443014			
			Basic Information			
			<b>\$</b> 7			
			App Category Product Management			
			Test Call Back URL -			
			API Call Limit -			
			App Service Region Malaysia			
			App Description afdasdf			



4.2 [Optional] If you want to apply your callback URL to our Webhook service, please set it up under "Push Mechanism". Click <u>here</u> for detailed instructions on Webhook.

Shopee Open Platform Console		Documentation	English 🗸	Z
App Management  App List API Permission Push Mechanism	App Management > Push Mechanism > Set Push Set Push wori App Status App Status App Category Product Management			
Tools	Get Test Push Test Call Back URL	16.7		
	Test Push Settings     Receive All Push     Marketing Push	verny	ŕ	
	Item Plothout Push      Product Push      Reserved Stock Change Push      Banned Item Push      others			
	Promotion Update Push     Shopee Push     Shopee Updates	Cance	• • Submit	

#### Step 5: Test API in Sandbox

**Sandbox** (aka. test-stable) is the testing environment for our sellers' developer to conduct OpenAPI feature testing to simulate the live one and ensure stability before toggling on the live shop.

5.1 Create a test shop to test and facilitate your test. Please go to Console > Tools > Test Shop > Create Test Shop. If you need to mock up data, please do so in the test shop. You can create up to 8 local test shops and 9 cross-border test shops.

Shopee Open Platform Cons	0	Documentation English ~ Z
	Tools > Test Account	
App Management	Test Account	+ Create Test Account
Test Account	Local Shop 5/8 Cross Border Shop 0/8 Merchant 0/3	•
API Test Tool		
A Personal Center	Shop ID: 6661	More E
	Shop Account S ad9	
	Shop Password @ 21 13	
	URL https://seller.test-stable.shopee.tw	
	Area Local - TW	
	Buyer Account ③	
	Buyer Account SAN SAN 997	
	Buyer Password 💿 bd*	
	Buyer Login URL https://test-stable.shopee.tw/shop/6	3661



Note: To avoid cache clash caused by simultaneously using the production and testing environment of Shopee Seller Centre/Mall under the same browser, please use **incognito (Chrome) / InPrivate (Edge) window** for all testing operations.

5.2 For TH sellers, please select the "Local Shop" for account type and "Thailand" for the area.

Shopee Open Platform	Console		Documentation	English 🗸 🛛 Z
	Tools >	Test Shop		
App Management	÷ •	Test Shop	+ c	Create Test Shop
Test Shop	Create	e Test Shop	×	
API Test Tool	* Test S Loc * Test S Selec Singa Mala Indor Thaili Vietn Philip	Shop Business Type al Cross Border Shop Area a apore ysia nesia and ham opines	d( ee.cor	More E Dd n.br/shop/53

Note: test shops of Local and Cross Border have differences in many ways such as listing category, available shipping channel, etc.

- Cross Border type shop is for sellers from Mainland China, Hong Kong, Japan, and Korea.
- Local type shop is for local sellers from Singapore, Malaysia, Thailand, Indonesia, Taiwan, Philippines, Vietnam, and Brazil. Please select your shop type cautiously.
- 5.3 Authorize your test shop to your partnerID
  - Follow the shop authorization instruction in <u>2.0 Overview document</u> to generate the authorization link
  - After you (developer) composed the authorization link and land on this page, please use Shopee shop account and password which were created in step 5.2 to authorize. If you are asked for One Time Password(OTP) for login, please use "123456".
  - Note for authorizing in the LIVE environment:
    - While the developer is conducting authorization, we strongly advise the developer to send the authorization link to the business team (who is in charge of the seller username & password to login to Shopee <u>Seller Centre</u>) to login and authorize the shop connection.
    - Once the Business team login with seller username and password via the authorization link and click the "Confirm Authorization button, then the shop is authorized to the developer working on OpenAPI connection
    - o The authorization will be valid for 365 days, a re-authorization is needed. You can re-authorize your shopts before the expiration day..



Log Ope	Shopee in to Authorize Shopee nplatform APP
SG	✓ xxx@xxx.com
•••••	
Forgot	Password ?
	Log In
	OR

- After login via shop account and password, you can click 'Confirm Authorization'

Authorize	Shopee
You can manage authorization in Shopee Seller Center > Setting > Account	
	Apply for authorization to get the following information:
U	<ul> <li>Product: Basic informations of products in your shop(s), including prices and stocks of them, as well as promotions details products joined.</li> </ul>
uat.c	<ul> <li>Order: Informations of orders in your shop(s), including details about escrows and logistics related to these orders.</li> </ul>
Confirm Authorization	<ul> <li>Payment: Informations of transactions and escrows in your shop(s).</li> </ul>
	$\checkmark$ Marketing: Informations related to discounts in your shop(s).
	<ul> <li>Contraction Contractions (March 2010) 100 (100 (100 (100 (100 (100 (100 (</li></ul>

Note: The authorization will be valid for **365 days**, after which it will expire and you should have your shops authorized again.

5.4 Use each API test URL for your test

Shopee Open Platform

If your developer account is created after 29 Jan 2021, please use the **Sandbox** (**test-stable**) environment to test. (you may <u>use "test-stable" to replace "uat" in the URL</u>)



Shopee Open Platform	Home Documentation	n 🗸 Announcement	Console	English 🗸
V1.0 Tables of Contents	Item > Add > Com	nmon Parameter 🗸		
* Item	Common Param	neter		
GetCategories	Surroundings	HTTP Addre	ISS	
GetAttributes	URL	https://partne	er.shopeemobile.com/api/v1/item/add	
Add				
Delete	Test URL	nttps://partne	3r.test-stable.shopeemobile.com/api/v1/item/add	
UnlistItem	Name	Description		
AddVariations	method	POST		
DeleteVariation				
GetttemsList	data definition	https://open.	shopee.com/documents?module=63&type=2&id=50&v	ersion=1
GetItemDetail				
Updateltem	Request Parame	eters		

- 5.5 Test a regular order flow, please flow below process:
- a. Use your Shop Account to login Seller Centre (<u>https://seller.test-stable.shopee.co.th/</u>) to set up your seller address before you can test the order flow.

ŝ	Shopee Open Platform	Console					Documentation	English	$\sim$
			Tools >	Tes	st Shop				
	App Management	•		Teo	st Shop		+ 0	Create Test S	Shop
	Tools	*			сопор				
	Test Shop								
	API Test Tool				Shop ID: 100		_	More	
8	Personal Center	•			Shop Account	SANDBOX.45			
					Shop Password	XF			
					Area	Local - BR			
					Buyer Account ③				
					Buyer Account	SANDBOX_BUYER.765			
					Buyer Password 💿	IA COLC			
					Buyer Login URL	https://test-stable.shopee.com.br/buy	yer/login		

b. If you are asked for One Time Password(OTP) for login, please use "123456".





- B Home > My Addresses seller.sandbox.id D Shipment My Addresses + Add a ne 🖹 Order Product • sdfsdf Default / Full Name ss Pickup Address RETURN ADDRESS Edit 0 Phone Number 6282197662283 🟷 Marketing Centre sfsdfwerwq KAB. SAROLANGUN - MANDIANGIN JAMBI ID 37492 Address B Chat Broadcast Finance 1/2 Data Business Insights My Performance New My Penalty New Preferred Seller 🔄 Customer Service • 💮 Shop Setting My Shipping My Add
- c. Set up the shop (seller) address and phone number

# For testing purposes, please set both **Seller and Buyer** accounts addresses in Province and City levels as below to ensure the 'Arrange Shipment' function can work properly:

Province	City	Postal Code
บึงกาฬ (Bueng Kan)	อำเภอเมืองบึงกาฬ (Mueang Buueng Kan)	38000

#### d. Use test buyer account to place test order

Shopee Open Platform	Consol	θ			Documentation	English 🗸
		Tools > Te	st Shop			
App Management	•					
Tools	*		Shop ID: 100			More :
Test Shop			Shop Account	SANDBOX.499		
API Test Tool			Shop Password 💿	X~:		
8 Personal Center	•		URL	https://seller.test-stable.shopee.com.br		
			Area	Local - BR		
			Buyer Account ③			
			Buyer Account	SANDBOX_BUYER.76		
			Buyer Password 💿	V. Luc		
			Buyer Login URL	https://test-stable.shopee.com.br/buyer	/login	



e. After you create an item via OpenAPI (or Seller Centre), log in to the shop account and go to the item detail page: Product > My Products > Edit. Click "Visual effect" in the edit page and you will be prompted to the item purchase page.

hipment ^	All Live Sold ou	ut 3 Banned Delisted					
lass Ship	Product Name	Innut		Category	Channa Catagoni		
nipping Setting	Floddet Name	mput		Category	Choose Category		
rder ^	Stock Input	– Input		Sales	Input – Inp	ut	
ly Orders hip Orders	Search Reset						
ancellation eturn/Refund	22 Products 22	2 / 10.000 Upgrade your ad	ccount >	+ Add a New Product	Batch Tools $\smallsetminus$	.↓ Restock F	Report 📃
roduct ^	Product Name	SKU	Variations	Price ⑦ \$	Stock ≎	Sales ≎	Options
y Products dd New Product uspended Products	add-on d ain) Global Pro	deal test product(m —	_	Rp100.000	1	1	Edit More
y Inventory New							
Home > My Produ	icts > Product Details	s			± zhuo	oyue_stable.id	
Home > My Produ	Icts > Product Details	S			<ul><li>zhut</li><li>Visual eff</li></ul>	oyue_stable.id	
Home > My Produ	icts > Product Details	s			<ul><li>zhuc</li><li>Visual eff</li></ul>	oyue_stable.id	Basic inform
Home > My Produ Basic information *Product Name	add-on deal test product	S (main)			<ul> <li>Thus</li> <li>Visual eff</li> <li>30/50</li> </ul>	oyue_stable.id	Basic inform Sales Inform
Home > My Produ Basic information *Product Name	add-on deal test product	S (main)			<ul> <li>Thus</li> <li>Thus</li> <li>Visual eff</li> <li>30/50</li> </ul>	oyue_stable.id	Basic inform Sales Inform Media Mana
Home > My Produ Basic information *Product Name *Product Description	add-on deal test product Women O-Neck Elastic Cu testststststststetstetsste	S (main) Jff Long Sleeve Shirt Blouse,oc	000000000000000000000000000000000000000	000000000000000000000000000000000000000	<ul> <li>Thus</li> <li>Visual eff</li> <li>30/50</li> </ul>	ect	Basic inform Sales Inform Media Mana Shipping
Home > My Produ Basic information * Product Name * Product Description	add-on deal test product Women O-Neck Elastic CL teststststststststststststststst	S (main) Jff Long Sleeve Shirt Blouse,oc	000000000000000000000000000000000000000	000000000000000000000000000000000000000	Thursday Share	oyue_stable.id	Basic inform Sales Inform Media Mana Shipping Others
Home > My Produ Basic information *Product Name *Product Description	add-on deal test product Women O-Neck Elastic CL testststststststststststststststst	S (main) Jff Long Sleeve Shirt Blouse,oc	000000000000000000000000000000000000000		zhuc     visual eff     30/50	ect	Basic inform Sales Inform Media Mana Shipping Others
Home > My Produ Basic information * Product Name * Product Description	add-on deal test product Women O-Neck Elastic Cu teststststststststststststststst	S (main) Jff Long Sleeve Shirt Blouse,oc	000000000000000000000000000000000000000	300000000000000000000000000000000000000	<ul> <li>Thus</li> <li>Visual eff</li> <li>30/50</li> </ul>	eyue_stable.id	Basic inform Sales Inform Media Mana Shipping Others





f. **Log out seller account** and switch to your **buyer account** and you will see **"Buy Now"** button available. Finish the checkout and payment steps.

		U Notification (?) Help 🔄 zhuoyue_stable.id
	Search for products, brands and stores	My account
5 Shopee		My order
Shopee > cat1 > cat2 > cat3	3 > add-on deal test product (main)	Log out
Share : 🔊 () ()		Add-on deal test product (main)         No Ratings Yet       1 Sold         IDR 900,000         Delivery
Sell   Download   Follow us	on 🕑 🖸 🗢 🗢	D Notification ⑦ Help 📀 sandbox.id
Shopee > cat1 > cat2 > cat3	Search for products, brands and stores	<i>م</i> بچ

- g. Proceed checkout" to complete the order
  - For buyer payment, a "Dummy Channel" is configured for paying all kinds of orders.
  - For logistics address, please ensure to use a genuine address, zip code and phone number.



Download   Follow us on 🚯 🧿 🥯 🔿					
S Shopee   Shopping Cart		Search for products, bran	ds and stores		Q
📪 Select the Free Shipping voucher to enjoy Free Shipping					
Product		Unit Price	Quantity	Total Price	Action
		Gint Fride	quantity	iotar noc	, loton
🖶 zhuoyue_stable.id 💆					
add-on deal test product (main)		IDR 900,000	- 1 + left 1 piece	IDR 900,000 Sin	delete nilar Products ▼
hahaha 2020-12-29 11: 46: 36,868		Rp1,000	- 1 +	Rp1,000 Sin	delete nilar Products ▼
Women's O-Neck Elastic Cuff Long Sleeve Shirt6688	Variation: white, S	Rp979,200	- 1 +	Rp979,200 Sin	delete nilar Products ▼
📄 😁 seller.sandbox.id 💐					
iob product 123		🛄 Shop	ee Vouchers	U	se / Enter Code
			e Coins Insufficient Coin	Balance ③	-Rp0
	Sul	btotals for Product (1 pro	duct): IDR 900,0	00 Cher	kout
Select All (4) delete Add to My Favorites		Total Shop	ee Coina will be obtained: 0 (	Notification	⑦ Help ③ san
Select All (4) delete Add to My Favorites		Total Shop	ee Coha will be obtained: 0 (	Notification	(?) Help 🌔 san
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Sell   Download   Follow us o		D Notification ⑦ Help	sandbox.id
Shopee	Search for products, brands and stores	Q	۲ <b>.</b>
$\leftarrow$ Payment			
	Total Payment IDR 950,000		
	label_payment_method label_dummy_payment_method		
	Pay label_cancel		

#### h. Test order is placed successfully.

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S Shopee	Search for products, l	orands and stores			Q	My account My order
						Log out
Sandbox.id Change Profile	All	Not yet paid	Packed	Sent	Done	Canceled
<ul> <li>My Account</li> <li>My Order</li> <li>Notification</li> </ul>	chuoyue_stabl	e.id Schat Ovisit the sh	op			PACKED
<ul> <li>My Vouchers</li> <li>My Shopee Coins</li> </ul>					😚 Total Orders :	IDR 950,000
	Products will be de	livered before 14-01-2021		Contact The Selle	r Show Order D	etails Others 🗸

Note: In the testing environment, after you arrange shipment (via OpenAPI or Seller Centre) the order status will be auto updated to SHIPPED **in 10 minutes**, and then update to ToConfirmReceive **in 1 minute**.

5.6 Test order with marketing campaign:

You can create more orders with diversified promotion/activity types by setting up in our Seller Centre - Marketing Centre.





#### Step 6: Request to Go-Live

After completing the OpenAPI test in the Sandbox environment, developer needs to request to Go-Live. Once the request is approved, developer will receive the partner\_id and Key in the live environment.

6.1 Go to Console > App List > Choose the App you would like to request > Click "Go-Live"

ŝ	Shopee Open Platform	Console				Documentation	English 🗸	Z
			App Manage	ement > App List > a	f			
	App Management	*	af			Delete Ed	it Go-Live	
	App List							
	API Permission		9	Test call back URI Now you can go to the	L addition he edit page to fill in and	verify the test call back URL info	rmation.	
	Push Mechanism							
	Tools	•						
	Log	•		App Key App Status D Test Partner_id 8 Test Key	eveloping 3			
				Basic Informatio	n			
				App Category	Marketing			
				Test Call Back URL				
				API Call Limit	-			
				App Service Region App Description	singapore			

6.2 Provide your system's test account for Shopee and click "Submit" to request "Go-Live"

Shopee Open Platform Console	Documentation English ~
	App Management > App List > Go Live
App Management	Please provide the following information to go live:
App List	<ol> <li>Information will be reviewed by Shopee.</li> <li>You will receive the partner jd and key of the live environment after go live is successful.</li> </ol>
API Permission	
Push Mechanism	* Please provide your client user login link for test account for Shopee
Tools	Enter
E Log	* Test Account Username * Test Account Password
	Enter Enter
	* Brief Introduction
	Autosize height based on content lines
	0/500
	* Your client user interface screenshot
	Drop or Select File
	(.png/.jpg/.jpeg, under 6M) 0/10
	Cancel Subr

Private & Confidential 20



Note: If your system to connect with Shop is an intranet, please fill in a dash "-" in both 'Test Account User Name/ Password' fields, and leave the reason in "Brief Introduction" filed. For Third-Party Partner Platform, you must provide a valid Test Account User Name/ Password.

6.3 Shopee Open Platform will validate your test API calls performance, and approve the request within 24 hours. You will get your Live credentials after the approval.

Shopee Open Platform Conso	le Docum	entation	English 🗸	Z
	App Management > App List > BR			
App Management 🔹	BR	Delete	e Edit	
App List				
API Permission	<ul> <li>Live call back URL addition         Now you can go to the edit page to fill in and verify the live call back URL information.     </li> </ul>			
Push Mechanism				
Tools	Арр Кеу			
E Log	App Status Live			
	Test Partner_Id 84 9 Test Key () 05(	Jea2c		
	Live Partner_id 8 5 Live Key 1 3	127a7		

6.4 [Optional] Set up the Webbook in Live environment. Please refer to <u>v2 Push</u> <u>Mechanism(WebHook)</u> for more details.

Shopee Open Platform	m Console		Documentation	English 🗸	Z
		App Management > Push Mechanism > Set Push			
App Management	•	Set Push			
API Permission		= BR			
Push Mechanism		App Status LIVE App Category ERP System			
Tools	×				
Log	•	Get Live Push			
		Get Test Push			



# **API Call Flows**

Feature	Shopee API Call Flow
Add new product	Upload Item
Add/Edit product variation	Add Model
Get 3PL tracking number/ Print AirWayBill	Arrange Shipment & Get TrackingNo & Print AirwayBill
Check the order status	Order Status Flow

More details, please refer to Shopee Open Platform - API Call Flows.

# **Data Definition**

This section explains the status of each API function. please refer to <u>Shopee Open Platform</u> - <u>Data Definition</u>

# Push Mechanism (WebHook)

Currently, Shopee provided Push Mechanism(WebHook), please refer to <u>Shopee Open</u> <u>Platform - Advanced Services</u> for more information.

